

Bydd cyfarfod y **Gyd-Bwyllgor Trosolwg a Chraffu Bwrdd Gwasanaethau Cyhoeddus Cwm Taf** yn cael ei gynnal yn **Alby Davies Suite, Abercynon Sports Centre, Abercynon ON Dydd GWENER, 27AIN MEDI, 2019** am **2.00 PM**.

Julia Nicholls (01443 424098)

## AGENDA

### 1. **DATGAN BUDDIANT**

Derbyn datganiadau o fuddiannau personol gan Aelodau o'r Pwyllgor yn unol â gofynion Cod Ymddygiad y Cyngor.

Nodwch:

1. Mae gofyn i Aelodau ddatgan rhif a phwnc yr agendwm y mae eu buddiant yn ymwneud ag e, a mynegi natur y buddiant personol hwnnw: a
2. Lle bo Aelodau'n ymneilltuo o'r cyfarfod o ganlyniad i ddatgelu buddiant sy'n rhagfarnu, mae rhaid iddyn nhw roi gwybod i'r Cadeirydd pan fyddan nhw'n gadael.

### 2. **COFNODION**

Cadarnhau cofnodion o gyfarfod Cydbwyllgor Trosolwg a Chraffu Bwrdd Gwasanaethau Cyhoeddus Cwm Taf a gynhaliwyd ar 22 Mawrth 2019.

3 - 8

### 3. **NEWYDDION DIWEDDARAF AM Y CYNNYDD**

Derbyn cofnodion *drafft* Bwrdd Gwasanaethau Cyhoeddus Cwm Taf (Gorffennaf 2019) a Bwrdd Partneriaeth Strategol Cwm Taf (Mehefin 2019) er gwybodaeth.

9 - 22

### 4. **TROSOLWG O'R TREFNIADAU GAN GYNNWYS Y RHAGLEN WAITH AR GYFER Y DYFODOL - 2019/20**

Derbyn Mr Christian Hanagan, Cyfarwyddwr Gwasanaeth, Gwasanaethau Democrataidd a Chyfathrebu Cyngor Bwrdeistref Sirol Rhondda Cynon Taf, a fydd yn rhoi trosolwg i'r Aelodau o'r trefniadau craffu ar gyfer Blwyddyn y Cyngor 2019/20, gan gynnwys y Rhaglen Waith ar gyfer y Dyfodol - 2019/20

23 - 34

**5. CADEIRYDD BWRDD GWASANAETHAU CYHOEDDUS CWM TAF**

Derbyn yr Athro Marcus Langley, Cadeirydd Bwrdd Gwasanaethau Cyhoeddus Cwm Taf (PSB), a fydd yn rhoi diweddariad am gynnydd y Bwrdd i'r Pwyllgor.

**6. CYMUNEDAU SY'N FFYNNU**

Derbyn diweddariad mewn perthynas â'r cynnydd a wnaed yn erbyn amcan Cynllun Llesiant Cwm Taf "Cymunedau sy'n Ffynnu"

**35 - 44**

**7. UNRHYW EITEMAU ERAILL Y MAE'R CADEIRYDD YN EU HYSTYRIED YN RHAI BRYD**

**8. ADRODDIADAU ER GWYBODAETH.**

- [Bwrdd Gwasanaethau Cyhoeddus Cwm Taf - Adroddiad Blynyddol 2018/19](#)
- [Profiadau Niweidiol yn ystod Plentyndod yn Rhondda Cynon Taf.](#)

Y Cynghorydd Jill Bonetto (Cadeirydd)  
Y Cynghorydd Michael Powell (Aelod o'r Pwyllgor)  
Y Cynghorydd Gareth Caple (Aelod o'r Pwyllgor)  
Y Cynghorydd Will Jones (Aelod o'r Pwyllgor)  
Y Cynghorydd Darren Macey (Aelod o'r Pwyllgor)  
Y Cynghorydd C. Barry (Cyhoeddus)  
Y Cynghorydd D. Isaac (Cyhoeddus)  
Y Cynghorydd M. Jones (Cyhoeddus)  
Y Cynghorydd K. O'Donovan (Cyhoeddus)  
Y Cynghorydd T. Skinner (Cyhoeddus)

Aelodau Cyfetholedig

Mr M. Jehu OBE – Bwrdd Iechyd Lleol

Mr J. Jenkins – Cyngor Iechyd Cymuned

Ms M. Lewis – Cynrychiolydd dinasyddion (RhCT)

Mr M J. Maguire – Cynrychiolydd dinasyddion (Merthyr Tydfil)



## MINUTES OF MEETING

# **CWM TAF PUBLIC SERVICES** **BOARD JOINT OVERVIEW** **AND SCRUTINY COMMITTEE** **MEETING**

**FRIDAY, 22ND MARCH, 2019**

**PRESENT:**

**Councillors:**

T Skinner (Merthyr Tydfil CBC) (Chair)  
J Bonetto (Rhondda Cynon Taf CBC) (Vice-Chair)

**Councillors:**

J Amos (Merthyr Tydfil CBC), G Caple (Rhondda Cynon Taf CBC), D Macey (Rhondda Cynon Taf CBC) and D Sammon (Merthyr Tydfil CBC)

**Coopteers:**

M J Maguire (MT Citizen Representative)

**Officers:**

C Long (Economic Development & Strategic Tourism Manager) and D Ryan-Newton (Community Services Officer), C Hanagan and J Nicolls (Democratic Services RCT)

**Outside Bodies:**

Ian Davy (Voluntary Action Merthyr Tydfil), Professor Marcus Langley (Chair PSB), K Smith and L Toghill (Public Service Board), L Mummery (RCT and MTCBC)

M Morgan (Democratic Services Officer)

ITEM NO.	AGENDA MATTER	DECISION
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### Voluntary Action Merthyr Tydfil

The Committee received a Presentation from Ian Davy and Sharon Richards representing Voluntary Action Merthyr Tydfil (VAMT) on the role of VAMT giving details in relation to:

What is VAMT, Core Services, Volunteering, Funding Advice and Assistance, Grant Administration, Governance Advice and Assistance, Engagement and Influence, Communications and Community Coordinators.

1	Apologies for Absence	<p>Apologies for absence were received from Councillor C Barry (MTCBC), Councillor D Isaac (MTCBC), Councillor M Powell (RCT) and Mr J Jenkins Co-opted Member.</p> <p>Councillor D Sammon left the Meeting at 10.00 am.</p>
2	Declarations of Interest (including whipping declarations)	No Declarations of Interest were made.
3	Minutes of Previous Meeting(s)	The Committee approves as accurate (subject to any amendments) the Minutes of the following Meeting:
3a	24/01/2019	<p><b>Resolved that:</b></p> <p>The Minutes of the Meeting held 24 January 2019 be accepted as a correct record.</p>
4	Progress Update - Cwm Taf PSB and Cwm Taf SPB	<p>The Chair welcomed Professor Marcus Langley Chair of the Public Service Board to the Meeting.</p> <p>Professor Langley updated the Committee on progress made by the PSB and gave details on:</p> <ul style="list-style-type: none"> <li>• Future relationship with Bridgend PSB – Partnership arrangements</li> <li>• Welsh Government Funding</li> <li>• The use of Data</li> <li>• Community Engagement</li> <li>• Clarifying objectives and developing progress</li> <li>• Development of the ‘Logic Module’ – Being clear about objectives and marketing</li> <li>• The four themes of the Delivery Plan</li> <li>• Involvement – Recent Youth Conference – Focus on Loneliness and Isolation</li> <li>• The Annual Report</li> <li>• Community Zones – Natural Resources Wales</li> <li>• Work with the Future Generations Commissioners – Adverse Childhood Experiences</li> <li>• Future Wellbeing assessment requirements</li> <li>• Public Service Board Newsletter</li> <li>• Collaboration with the Regional Partnership Board</li> <li>• The shift towards ‘Prevention’ and not ‘Intervention’</li> </ul>

		<p>The following questions were then raised by the Committee and were responded to in detail by Professor Langley:</p> <ul style="list-style-type: none"> <li>• Financial aspects of the merger</li> <li>• The response of the PSB to Scrutiny - Feedback to the Committee – How does Scrutiny feature in PSB Meetings</li> <li>• The PSB Annual Report</li> <li>• Production of a Scrutiny Annual Report</li> <li>• The good history of collaboration</li> <li>• Attendance of the Chair and Vice Chair at PSB Meetings</li> </ul> <p>Professor Langley advised that there was an open invitation for the Chair and or Vice Chair to attend all PSB Meetings.</p>
5	Strong Economy	<p>The Chair welcomed Chris Long and Deb Newton-Ryan to the Meeting.</p> <p>Chris Long referred the Committee to the report and gave a detailed update on the progress being made against the Objective 'Strong Economy'.</p> <p>Chris Long also gave details of Tourism and the Destination Management Plan.</p> <p>Deb Newton-Ryan also gave an update on the work to date on the Employability Pledge and if accepted this would be shared with the Scrutiny Committee and the Committee kept updated on progress.</p> <p>The following questions were then raised by the Committee and were responded to in detail by Chris Long and Deb Newton-Ryan:</p> <ul style="list-style-type: none"> <li>• Appendix – Paragraph 3.1.3 – Who are the Organisations involved in this</li> <li>• Paragraph 3.2.1– Explanation of STEAM requested</li> <li>• Unemployment rates</li> <li>• The link between education and the jobs available – The nature of changing employment</li> <li>• Where can firms go to receive advice and support</li> <li>• The sponsorship degree programme</li> <li>• The link between mental health and secure well paid employment</li> <li>• The 'gig' economy – Zero hours contracts - What is the Council doing</li> <li>• Paragraph 3.1.2 - The challenges of austerity should be in the report as an action point to map progress</li> <li>• So many areas to look at – The possibility of smaller working groups to look at things in detail</li> </ul> <p>The Chair then thanked Chris Long and Deb Newton-Ryan for attending and the update to the Committee.</p>
6	Loneliness and	The Chair welcomed Ian Davy of Voluntary Action Merthyr

	Isolation	<p>Tydfil to the Meeting.</p> <p>Ian Davy referred the Committee to the report on the progress made against the cross cutting objectives of 'Tacking Loneliness and Isolation' and gave details on:</p> <ul style="list-style-type: none"> <li>• The effect on all ages and genders and the detrimental effect on health</li> <li>• Trigger points</li> <li>• Activities to bring people together</li> <li>• Volunteering</li> <li>• Alignment with the Local PSB</li> <li>• Shared Strategy – Social prescribing – Community Care Connections</li> <li>• Be-friending Services – Funding – Demand for Volunteers</li> <li>• Developing Community Support</li> <li>• Bereavement Support</li> <li>• Welsh Government Strategy</li> </ul> <p>The following questions were then raised by the Committee and were responded to in detail by Ian Davy:</p> <ul style="list-style-type: none"> <li>• How is someone who is lonely and isolated identified</li> <li>• How often is this through a G P referral</li> <li>• How do people know what support is available</li> <li>• How to connect to the Communities not involved</li> <li>• The difficulties in getting more people involved in volunteering – How to get new volunteers and more people involved</li> <li>• How to get the younger generation involved</li> <li>• Appendix – b.1 and b.2 – What progress has been made</li> <li>• b.4 – Explanation requested</li> <li>• Interlink – Frequency of Meetings – Shared experiences, learning</li> </ul> <p>The Chair then thanked Ian Davy for attending and the update to the Committee.</p>
7	Work Programme 2018 - 19	<p>The Chair referred the Committee to the 'Committee Work Programme' report and advised that this was her last Meeting as Committee Chair.</p> <p>The Chair then referred to the work undertaken by the Committee and what could be incorporated into an Annual report and proposed that this information be captured by the end of next week for referral to the PSB Meeting.</p> <p>A Committee Member then referred to future generation and youth involvement in the Committee.</p> <p>A Committee Member then suggested than an open invitation be given to Youth representatives to attend Committee Meetings.</p> <p>The Chair then advised that the Chair and Vice Chair of the</p>

		Committee would meet to map out the forthcoming Work Programme and that contributions to the Work Programme from the Committee were welcomed.
8	Any Other Business deemed urgent by the Chair	The Chair advised that there was no business deemed urgent.

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# Agendwm 3



## CWM TAF PUBLIC SERVICES BOARD

### TUESDAY 16<sup>th</sup> July, 2019 – Action Notes

<b>PRESENT:</b>	
Professor Marcus Longley (Chair)	Cwm Taf University Health Board
Councillor Kevin O'Neill	Merthyr Tydfil County Borough Council
Cllr R. Lewis (deputizing for Cllr A. Morgan)	Rhondda Cynon Taf County Borough Council
Chris Bradshaw (Joint Vice Chair)	Rhondda Cynon Taf County Borough Council
Alyn Owen (deputizing on behalf of Gareth Chapman)	Merthyr Tydfil County Borough Council
Kelechi Nnoaham (deputizing on behalf of Allison Williams)	Cwm Taf University Health Board
Huw Jakeway	South Wales Fire & Rescue
Mark Brace	Assistant Police and Crime Commissioner
John Hogg	Natural Resources Wales
Chief Superintendent Dorian Lloyd	South Wales Police
Eirian Evans	National Probation Service
Pauline Richards	Interlink
Ian Davy (deputizing for A Roberts)	VAMT
Richard Baker	Welsh Ministers
D Martin	CRC
Angela Jones	Public Health Wales
Paul Mee	RCTCBC
Rachel Rowlands	Chair of Cwm Taf Social Services & Wellbeing Board
<b>IN ATTENDANCE:</b>	
Kirsty Smith	PSB Support Team
Lisa Toghil	PSB Support Team
Sarah Handy	Rhondda Cynon Taf County Borough Council
Matt Bennett	DWP
Bonnie Navarra	OFGC
Charlotte Waite	ACEs Hub

<b>Apologies</b>	
Chief Constable Matt Jukes	South Wales Police
Councillor A. Morgan	Rhondda Cynon Taf County Borough Council
Councillor J. Bonnetto	Vice- Chair JOSC
Allison Williams	University Health Board
Anne Roberts	Chair VAMT
Gareth Chapman ( Joint Vice Chair)	MTCBC
Ellis Cooper	MTCBC
Janet Whiteman	Interlink

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No	Item	Outcome e.g. decision/direction/approval next steps
1.	<b>Welcome &amp; Apologies</b>	The Chair welcomed Members of the PSB to the meeting and apologies of absence were also provided.
2.	<b>Declaration of Interest</b>	There were no declarations of interest pertaining to the agenda.
3.	<b>Chair &amp; Vice Chair Appointment</b>	Members of the PSB agreed to appoint Professor Marcus Longley as the Chair of the PSB and Councillor Kevin O'Neill of MTCBC as the Vice-Chair.
4.	<b>Matters arising</b>	<p>Members referred to the Cushman and Wakefield report and commented that the work was progressing in line with Regional requirements; however there were areas of work that were recognised as having limited benefit. CB emphasised that further opportunities are being explored. The Chair noted that it has served its purpose.</p> <p>It was <b>AGREED</b> that the Wakefield report would be included on the Work Plan to be reviewed at a future meeting of the PSB.</p>
5.	<b>Action Notes</b>	The Action Notes of the 7 <sup>th</sup> May 2019 were approved as an accurate reflection of the meeting.
6.	<b>Strategic Partnership Board - Update</b>	<p>Members received an update from the Chair of the SPB following their recent meeting.</p> <p>The Chair of the SPB referenced the ACES Lab opportunity, joint working arrangement and social prescribing.</p> <p>The Chair also informed the PSB that on the 11<sup>th</sup> of March, the Welsh Government started to look at National working and Members were asked to get together again to explore what it means. They agreed that two PSB would get together and look at opportunities available. They looked at early years/best start in life and social prescribing. They also considered utilising joint funding. The Chair emphasised that they remained realistic of restraints in terms of legislation. Members were informed that the SPB were also keen to establish a set of rules in order to understand the roles and scope of the board.</p> <p>The Chair of the SPB emphasised that discussions had ensued around where opportunities are best placed and questions were asked such as 'what is social prescribing'.</p> <p>The Chair concluded by informing Members that nothing had been noted during the meeting that had required escalation.</p> <p>Members <b>AGREED</b> to note the contents of the SPB update.</p>

No	Item	Outcome e.g. decision/direction/approval next steps
7.	<b>Live Lab Update</b>	<p>Members received a PowerPoint presentation outlining the work undertaken through the live lab sessions. Members were asked to consider how to take these findings forward through the PSB.</p> <p>The Chair introduced the item reminding Members of the opportunity for the PSB to demonstrate how they can make a real difference by working and thinking differently to achieve the ambitious challenges set.</p> <p>BN and CW provided Members with a PowerPoint presentation and provided Members with an overview of the LiveLab sessions.</p> <p>The presentation made two recommendations to tackle and mitigate ACES:-</p> <ol style="list-style-type: none"> <li>1. Communities understand and define for themselves their role in providing safe, stable nurturing relationships, environments and services.</li> <li>2. PSB, RPB and other commissioning bodies understand and implement the right measures so that service behaviours will change.</li> </ol> <p>Following the presentation, the Chair summarised the key points and asked Members to focus on two areas in particular:-</p> <ul style="list-style-type: none"> <li>• The Chair asked Members to think about how we re-craft measurements and objectives to drive behaviour; and,</li> <li>• The Chair emphasised that it is about communities working for themselves and about not telling communities what they need. The Chair stressed the importance of community engagement.</li> </ul> <p>Discussions ensued and Members of the Board felt that it was unclear where the strategic need is and stressed that the leadership of the PSB should not be denied. Members agreed that there has to be a degree of acceptance that there are some measurements that the PSB cannot exercise control over. Members considered if the measurements are working and if not, why not. Members also questioned if there was a process where the PSB could identify people in the communities.</p> <p>Following discussion, the Chair summarised the key points:-</p> <ol style="list-style-type: none"> <li>1. The PSB is already giving ACES top priority;</li> <li>2. A stable and nurturing relationship gives people something to hold onto;</li> <li>3. There are two further areas that need progressing and for the PSB to focus on two propositions from the workshops:-</li> </ol>

No	Item	Outcome e.g. decision/direction/approval next steps
		<p>➤ Further work is needed in respect of performance measurements</p> <p>➤ Spreading and understanding in a co productive way about enabling communities; and,</p> <p>4. To ask SPB to come back with a proposition as to how the above areas can be taken forward.</p> <p>It was <b>AGREED</b> to note the current position and <b>REQUEST</b> that SPB take forward the work to submit further proposals at the next meeting of the PSB.</p>
8.	<b>Annual Report &amp; Delivery Plan Outcomes</b>	<p>Kirsty Smith, PSB Support, confirmed that the Annual Report had been published and submitted to contacts in OFGC, WG and WAO in line with the statutory deadlines.</p> <p>The Objective Leads gave headline summaries of the work undertaken in the first year of delivery.</p> <p>Members of the Board referred to the joint working between Bridgend PSB and Cwm Taf PSB as well the no added sugar drinks across the PSB organisation. Members also noted the closer working relationship with the Regional Partnership Board.</p> <p>Members <b>NOTED</b> the progress made against each Well-being Objective and requested that the work of the LiveLab is considered for year two and beyond.</p>
9.	<b>Well Being Objectives for 2019 - 2020</b>	<p>Members were asked to consider the Well Being Objectives For 2019-20.</p> <p>Discussions ensued and Members were advised that the results pertaining to the first year have not yet been published. The Chair asked for this information to be shared with Members and to be brought to the next meeting of the PSB.</p> <p>Discussions ensued and the Chair summarised the key points as follows:-</p> <ul style="list-style-type: none"> <li>• It is important that all partners feel fully involved in the process and it appears that this has been achieved; and,</li> <li>• The PSB may need to revisit the Well Being Objectives again next year.</li> </ul> <p>The Chair emphasised that the main objective is about integrating the PSB's partners. Members agreed that good progress has been made in the first year, particularly in respect of challenging and supporting each other.</p>

No	Item	Outcome e.g. decision/direction/approval next steps
		<p>The Chair emphasised that it was important for the PSB to explore to what extent ACES can explore the overarching theme of the objectives.</p> <p>Following discussion, Members <b>AGREED</b> to the Draft Second Year Delivery Outlines, subject to local action plans being used for reporting progress to a future meeting of the PSB.</p>
10	<b>Governance Arrangements / Terms of Reference update</b>	<p>Members received feedback on the review of the governance arrangements and Terms of Reference of the PSB.</p> <p>Members were informed that meetings had taken place to look at scope for rationalization and improving collective efforts of partnership working, collective responsibility and practical ways of working together. It was emphasised that partnership working needs to reflect the goals of the Future Generations of Wales Act.</p> <p>Following discussion, Members <b>AGREED</b> to receive a further update in respect of governance arrangements/partnership working at the next meeting of the PSB.</p>
11	<b>Consideration of Future Work Programme</b>	<p>Members were asked to consider items for inclusion in the future work programme for the Cwm Taf PSB.</p> <p>The Chair advised Members to email any items that they feel should be included in the Work Programme and the Chair noted that an update in respect of ACES has already been added to the agenda.</p> <p>Following discussion, Members <b>AGREED</b> to note the contents of the Work Plan and SUBMIT suggestions for future work items to the PSB Support Team.</p>
12.	<b>AOB</b>	There was no other business to be reported.
13	<b>Chairs review &amp; Close</b>	The Chair reflected on a positive meeting and thanked Members for their support in respect of the Live Lab opportunity, commenting on the hard work that had been put into making it possible.
14	<b>Date of Next Meeting</b>	It was confirmed that the date of the next meeting was the 22 <sup>nd</sup> of October 2019.
	<b>Information Reports</b>	<p>The Chair referenced the information reports (as listed below), which were available through the 'Our Cwm Taf' website.</p> <ul style="list-style-type: none"> <li>➤ Sustainability on the Agenda.</li> <li>➤ Cwm Taf Partnership Support Team – 2019/20 Budget Monitoring Report</li> <li>➤ Public Service Boards and the Foundation Economy Event</li> <li>➤ Review of Strategic Partnership Structures – Terms of Reference.</li> <li>➤ CCR City Deal and assessment framework.</li> </ul>

The meeting terminated at 11.40am

Professor M Longley

Chair

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**CWM TAF STRATEGIC PARTNERSHIP BOARD**  
**Tuesday 25 June 2019**  
**South Wales Fire & Rescue Service Headquarters**  
**Llantrisant**  
**Action Notes**

**Attendees**

Kelechi Nnoaham	Cwm Taf UHB (Chair)
Nadia De Longhi	NRW
Paul Griffiths	RCTCBC
Tim Davies	South Wales Fire and Rescue Service
Paul Mee	RCTCBC
Mark Brace	SWPCC
Karen Thomas	SWP
Sarah Mills	Commissioning Team, Cwm Taf Morgannwg
Sue Walker	MTCBC
Alyn Owen	MTCBC
Chris Hole	MTCBC
Tim Davies	SWFRS
Simon James	Interlink
Angela Jones	Public Health Wales
Ian Davy	VAMT
Amanda Lewis	National Probation Service
Andrew Mogford	MTCBC
Ceri Pritchard	DWP
Clare Williams	CTM UHB
Deanne Martin	Working Links - CRC
Ruth Treharne	CTMUHB

**Apologies**

Nigel Williams	South Wales Fire and Rescue Service
Richard Morgan	DWP
Felicity Walters	Cwm Taf UHB
Ellis Cooper	MTCBC

**In attendance**

Kirsty Smith	Cwm Taf Partnership Support Team
Lisa Toghill	Cwm Taf Partnership Support Team
Julie Griffin	South Wales Fire and Rescue Service

Item	Outcome e.g. decision/direction/approval/next steps
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	Item	Outcome e.g. decision/direction/approval/next steps
1.	<b>WELCOME AND APOLOGIES</b>	<p>The Chair welcomed all to the meeting and apologies were noted. Introductions were made.</p> <p>The Chair noted that he is required to leave early, Nadia De Longhi will take over the Chair at that point.</p>
2.	<b>DECLARATIONS OF INTEREST</b>	There were no declarations of interest.
3.	<b>MINUTES AND ACTIONS FROM MEETING HELD 2 APRIL 2019</b>	<p>The minutes and actions from the meeting held on 2 April 2019 were accepted as a true record.</p> <p>All actions are on track for completion by the deadlines.</p>
4.	<b>CHAIRS OPENING REMARKS AND UPDATE FROM PSB</b>	<p><b>Update from PSB:</b></p> <p>The Chair gave an update from the PSB meeting held 7 May 2019, and highlighted:</p> <ul style="list-style-type: none"> <li>• ACES Live Lab: offer of support has been made and fully supported by PSB</li> <li>• Annual Report was circulated, draft was agreed</li> <li>• Received review of 2018/19 joint scrutiny committee, very much in infancy, defining its role in this landscape.</li> <li>• Clarity was given on the scrutiny role, which has now moved to RCT. Awaiting schedule of meetings.</li> <li>• PSB/RPB conference – working group created to avoid overlap and duplication, meeting being held 11 June.</li> <li>• Involvement: Young persons' animated plan was well received, official launch taking place on 3 July. PSB/RPB representatives have been invited by the youths.</li> <li>• Review of Terms of reference, to align with RPB.</li> </ul>
5.	<b>LIVELAB AND ACES WORK</b>	<p>There are three sessions taking place over 8-11 July 2019, with a view to start a system change on a particular agenda (ACEs). Invitations have been sent to the Chief Executives to nominate individuals to represent organisations. Response has been disappointing - attendees were asked to prioritise attendance as PSB have made the commitment to support and there is an appetite to do this, and to do it properly.</p> <p>Some requested clarity on what will be achieved from this piece of work and what will be the end benefit.</p> <p><b>ACTION: Invitation to be re-issued to suggested attendees.</b>  <b>ACTION: Bonnie Navarra and Charlotte Waite to be contacted for information on an anticipated concrete impact or outcome to tis work.</b></p>
6.	<b>PSB/RPB FUTURE JOINT ARRANGEMENTS</b>	<p>The Chair advised that the first joint meeting of the working group is being held on 11 June.</p> <p>Discussions will include the systematic analysis of commonality/opportunities, with an ambition to work to single</p>

	Item	Outcome e.g. decision/direction/approval/next steps
		<p>integrated assessment, although it was noted that constraints of legislation might pose a problem.</p> <p>Also need to understand scope and value of each board. Noted that some boards, e.g. VAWDASV commissioning are already being done at regional level but some need to remain as Cwm Taf, and there was agreement to prioritise local delivery, and use the Live Lab work to ensure a clarity of purpose.</p>
7.	<b>SOCIAL PRESCRIBING</b>	<p>The Chair shared his vision of what he wished to achieve going forward. A paper has been produced, and redrafted to include Bridgend. Once agreed, it will be taken forward on a multi-agency basis.</p> <p>Need to be mindful of any overlap with the needs of the Social Services and Well-being Act, and to understand the interplay between the services.</p> <p>Governance around Cwm Taf PSB/RPB is being taken back to TLG next week looking for guidance on ownership, sign off, etc.</p> <p>A request was made from the Vice-Chair that focus attention be given to understanding the mechanism for social prescribing, looking at the roles acting as connectors and understanding what we've got.</p> <p>Discussion also highlighted the need to understand and recognise the community work being done at the 'sharp end' and the role we could play in developing and supporting this – is there scope for the planned development of the Hubs to act as an infrastructure to do so, and meeting unmet needs.</p> <p>Need to also be mindful of integration with the Valleys Regional Park work around green spaces, and ongoing work with the Enhanced Community Cluster Team.</p> <p>A suggestion was made for the paper going to the Mental Health Partnership Board, who will have links that can make a real difference.</p> <p><b>ACTION:</b> Mental Health Partnership to receive the paper.</p>
8.	<b>STATUTORY ANNUAL REPORT</b>	<p>The Statutory Annual Report was presented and discussed. All agreed the Report was nicely presented and to the point.</p> <p>The Chair gave thanks to Nadia De Longhi and the Support Team for taking on the task and producing a well thought out Report.</p> <p>Nadia advised that it is hoped that a videographer will be available at the Live Lab, after which, slightly after publication a video will be available showing what has been achieved over the past year.</p> <p>Going forward, the newsletters should feed into the Annual Report process, all were asked to send any good news stories or suggestions through to the Support Team for inclusion with the newsletter.</p>
9. & 10	<b>CWM TAF WELLBEING PLAN – DELIVERY. YEAR TWO DELIVERY PLANS</b>	<p><b>9.i Thriving communities/Community Zones</b></p> <p>Positive, good progress has been noted in both zones.</p> <p>Childcare element has been opened in Ferndale with the official opening of the hub taking place 11 July (agreed to add to Newsletter). The Gurneys Hub is looking to launch in the autumn.</p>

	Item	Outcome e.g. decision/direction/approval/next steps
	<p><b>highlight/Exception Reporting from Leads</b></p>	<p>Lot of good links and wider engagement with other groups and organisations, services and activities from the hub. Next step is to consider how to integrate services into one offer / route in and develop the offer of the Hubs now that the infrastructure is in place.</p> <p>The Chair commented that we need to be clear in relation to risks, and requiring a decision at PSB in relation to where we are going. Also need to be aware of governance arrangements in those grass root community hubs who have done their own thing.</p> <p>Agreed to reinvigorate the conversation and work up a proposal at the next strategic group.</p> <p><b>9.ii Healthy People</b>  All progressing reasonably well. WAO undertaking a review of Cwm Taf Morgannwg Health Board and their involvement in partnership working. Further work in developing the vulnerability profile is underway with a workshop in July, developing Year 2 delivery plans, and a steering group for the work.</p> <p><b>9.iii Strong Economy</b></p> <ul style="list-style-type: none"> <li>• Workforce Development  Need to formally launch the Pledge, group hoping to have a signing ceremony/launch in October. There has been an increased focus on school engagement, including the planned 'Have a Go' day with Pen Y Dre school and Merthyr College</li> <li>• Tourism Group  Group met Friday, far more structured focus, and collaboration work between Merthyr and RCT focused on the Valleys Task Force work and foundational economy.  Noted that the two strands of strong economy are being better aligned for year two and beyond.</li> </ul> <p>Agreed to add Schools engagement, Launch and pilot event to the Newsletter.</p> <p><b>9.iv Tackling loneliness and Isolation</b>  Work going on within hub development work and there is an ICF bid for a development worker.  Agreed that once ICF funding confirmed there will be a need to better define the focus for year two, including around volunteering in the public sector. Ian Davy was advised that the Fire Service run a very good 'volunteer' scheme, recommended that he have a look.</p> <p>The Board welcomed the work done on identified areas of overlap and potential for maximising opportunities across the Objectives. This work will be reviewed again when the Leads next meet following Live Lab and PSB.</p>
11.	<b>UPDATES FROM BOARDS</b>	<p>The reports circulated with the agenda were noted with the following observations from Leads:</p>

	Item	Outcome e.g. decision/direction/approval/next steps
		<p><b>(i) Community Safety Partnership</b> Update was noted.</p> <p><b>(ii) Substance Misuse Area Partnership Board</b> Update not available</p> <p><b>(iii) Cwm Taf Morgannwg Safeguarding Board</b> Update was noted.</p> <p><b>(iv) Cwm Taf Together for Mental Health Partnership Board</b> Update was noted. Project linking mental health didn't go forward, won't progress funding only. Chair requested that either Gio Isingrini or Alan Lawrie attend future meetings to feed into the Social Services and Well-being board, governance structure, etc, or to send a deputy.</p> <p><b>(v) Regional Partnership Board</b> Update not available</p> <p><b>(vi) Information, Communication and Involvement (ICI) Involvement –</b> Verbal update received. Request that they review the Objective Delivery Plans once they are fleshed out.</p> <p><b>(vii) Valleys Task Force</b> Hub active; not yet produced a paper on the community hubs, will do in the near future.</p> <p><b>ACTION: Gio / Alan to attend SPB going forwards on behalf of Mental Health Board. Link in with Lindsey Richardson.</b> <b>ACTION: Objective Leads to consider role of ICI group in their year two work.</b></p>
12.	<b>FINANCE UPDATE projected position for 2018/2019</b>	<p>All noted the Finance Update Report. Partner contributions, including those in kind, were discussed, and a request was made that these are captured going forward.</p> <p>Queried whether we are on budget in relation to Comms/IT. Expenses need to be logged, consider looking at some costs initially. Have received verbal confirmation from Welsh Government regards to the PSB funding bid for 2019/20, need to chase for written confirmation.</p> <p><b>ACTION: In kind partner contributions to be included in future updates.</b> <b>ACTION: Re-contact WG for written confirmation re: status of Support Grant bid application.</b></p>
13.	<b>ANY OTHER BUSINESS</b>	Those who have received an invitation to the launch of the Live Lab, were requested to make every effort to attend. Prof Marcus Longley, Chair of PSB, and Kelechi will be opening and closing the event.
14.	<b>NEXT MEETING</b>	The next meeting is scheduled to take place on Tuesday 17 September 2019

<b>Item</b>	<b>Action</b>	<b>Responsible officer</b>	<b>Status</b>
<b>5. Live Lab and ACEs work</b>	Invitation to be re-issued to suggested attendees.	Support team	
<b>5. Live Lab and ACEs work</b>	Bonnie Navarra and Charlotte Waite to be contacted for information on an anticipated concrete impact or outcome to tis work.	Support team	
<b>7. Social Prescribing</b>	Mental Health Partnership to receive the Social Prescribing paper written by Sara Thomas	Chris Hole	
<b>11.Updates from Boards</b>	Gio / Alan to attend SPB going forwards on behalf of Mental Health Board. Link in with Lindsey Richardson.	Support team	Ongoing work to identify position of Mental Health partnership position in terms of RPB / PSB governance. Both Boards will receive written reports from Lindsey.
<b>11.Updates from Boards</b>	Objective Leads to consider role of ICI group in their year two work.	ICI and Leads	Ongoing
<b>12. Finance update</b>	In kind partner contributions to be included in future updates.	Paul Griffiths	Included in update for September meeting
<b>12. Finance update</b>	Re-contact WG for written confirmation re: status of Support Grant bid application.	Support Team	Written letter received and Grant Conditions letter returned.

## CWM TAF PUBLIC SERVICES BOARD JOINT OVERVIEW & SCRUTINY COMMITTEE



27<sup>TH</sup> SEPTEMBER 2019

### SCRUTINY OF THE CWM TAF PUBLIC SERVICES BOARD

### REPORT OF THE SERVICE DIRECTOR DEMOCRATIC SERVICES & COMMUNICATIONS

#### 1. PURPOSE OF THE REPORT

- 1.1 The purpose of this report is to outline the role of the Cwm Taf Public Service Board Joint Overview & Scrutiny Committee (JOSC) in scrutinising the overall effectiveness of the Cwm Taf Public Services Board. Members of the Joint Committee are also asked to develop a Forward Work Programme (FWP) to include items for future prioritisation and consideration by the Cwm Taf PSB Joint Overview & Scrutiny Committee.

#### 2. RECOMMENDATIONS

It is recommended that Members:

- 2.1 Consider and discuss items to include on their FWP taking into consideration the draft forward work programme attached at Appendix A;
- 2.2 Identify any additional items for the FWP using the criteria form attached at Appendix B; and
- 2.3 Consider the schedule of future meetings of the JOSC including frequency and location of meetings.

#### 3. REASON FOR RECOMMENDATIONS

- 3.1 To determine a clear Forward Work Programme, schedule and location of future meetings for the JOSC.

#### 4. BACKGROUND

- 4.1 As Members will recall the Cwm Taf Public Service Board Joint Overview & Scrutiny Committee held its inaugural meeting the 20<sup>th</sup> February 2017 where the draft Terms of Reference were considered (and subsequently endorsed at its meeting on the 18<sup>th</sup> December 2017). The JOSC 'Terms of Reference' is based on the requirements of:

- The Wellbeing of Future Generations (Wales) Act 2015;
- Local Government (Wales) Measure 2011;

- The Local Authorities Joint Overview and Scrutiny Committee (Wales) Regulations 2013

- 4.2 The JOSC have since met regularly with the purpose of scrutinising the decisions made, or actions taken by the Public Services Board, focussing on the shared well-being objectives included in Public Services Board's local Well-being plan.
- 4.3 Members of the JOSC are reminded that, as set out within its terms of reference, their core statutory functions include:-
- To review or scrutinise the decisions made or actions taken by Board;
  - To review or scrutinise the Board's governance arrangements;
  - To make reports or recommendations to the Board regarding its functions or governance arrangements;
  - To consider matters relating to the Board as the Welsh Ministers may refer to it and report to the Welsh Ministers accordingly; and
  - To carry out other functions in relation to the Board that are imposed on it by the Well-Being of Future Generations (Wales) Act 2015.
- 4.4 In addition to carrying out its statutory functions, Members of the JOSC will work together with shared responsibility for improved outcomes across partner organisations which will avoid duplication of time and resources of the Councils respective Scrutiny Committees.
- 4.5 In doing this, the JOSC will give consideration to the effectiveness of the Wellbeing Plan and of the performance measurement arrangements. It will also monitor the effectiveness of the Public Services Board in communicating its work, objectives and outcomes to its stakeholders.
- 4.6 The Committee works on a rotational basis and therefore this year meetings will be chaired by Councillor J. Bonetto (Vice Chair – Councillor T. Skinner) with support arrangements from Rhondda Cynon Taf County Borough Council.

## 5. **TRAINING**

- 5.1 To assist Members in their role as a JOSC Member, a training session was held on the 25<sup>th</sup> July 2019, delivered by Dr Dave McKenna, *an experienced practitioner specialising in public governance; particularly local government scrutiny, partnership working and public participation*. An integral part of the training was understanding the role of the Public Service Board, the essentials of PSB Scrutiny as well as the benefits of joint scrutiny and how it can add value and be citizen focussed.
- 5.2 Members were made aware of a number of publications which can support them in carrying out their role effectively and assist them in undertaking robust challenge and scrutiny. The [Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards](#) sets out detailed information on the purpose of the PSB JOSC which '*is to take an overview of the board's overall effectiveness through the provision of democratic challenge.*' In addition, the



recently published handbook by Cardiff Business School entitled 'Step by Step to Joint Scrutiny – A Handbook for Scrutineers' published (previously circulated to Members). The purpose and benefits of joint scrutiny, selecting the right model and a number of other areas were discussed which '*will help scrutinise wider public service partnerships more effectively*'.

- 5.3 Further to the training session, Members are asked to consider whether there are any other training requirements they have in relation to the Cwm Taf PSB Joint Overview & Scrutiny Committee. Support Officers will develop a schedule of training to suit those requirements which can be developed at any time throughout the year.

## **6. WORK PROGRAMME**

- 6.1 An effective Forward Work Programme (FWP) will identify the issues that the JOSC wishes to focus on throughout the year and provide a clear rationale as to why particular issues have been selected, as well as the approach that will be undertaken. The intention is to adopt a flexible approach to the FWP and to revisit it at regular intervals to ensure the items are valid and worthwhile. Members' input will also be sought on suggested topics for consideration as determining its own work programme and deciding on what evidence to seek to fulfil its scrutiny role; asking relevant and timely questions at meetings are all key to good scrutiny
- 6.2 This year, it is proposed that the JOSC agrees to scrutinise the development of one strand from the Cwm Taf Wellbeing Plan which will allow sufficient time for possible training sessions, work programme planning, site visits and/or presentations from Officers. Scrutinising one objective from the Cwm Taf Wellbeing Plan will also provide the Committee with the opportunity to produce a meaningful outcome at the end of the year.
- 6.3 It is suggested that the JOSC consider progress made against the Cwm Taf Well-being Plan objective 'Thriving Communities'. In doing so members of the JOSC will be able to ensure the PSB is taking all reasonable steps to meet its objectives, monitor progress to date and consider the extent to which differences are being made to the communities of Cwm Taf in improving the social, economical, environmental and cultural well-being of the area.
- 6.4 The JOSC will continue to receive copies of the minutes and the Work Programme of the Cwm Taf PSB to inform the JOSC's future Work Programme.
- 6.5 Attached at Appendix B a scrutiny criteria form has been developed which considers issues such as impact, performance and the rationale behind the chosen topics. This criteria can be used by Members when they want to propose further items for the FWP which the Committee can consider for prioritisation at a future meeting. Should they wish to, Members are asked to complete the criteria form and return to the scrutiny officer with any suggested items they wish to consider at a future meeting.

## **7. FUTURE MEETINGS**

7.1 Members have previously requested that, where possible, the location of future meetings of the JOSOC should be held in venues which support the needs of the Committee and are linked to the requirements of the Terms of Reference relating to 'Public Engagement' i.e that the venues are accessible to the residents of Cwm Taf in order to engage the public in our work. It is also the intention to link the locations to the agenda items under consideration so as to make them relevant.

7.2 The following is a proposed outline schedule for future meetings of the JOSOC and it is for Members to determine the details i.e. times and venues.

- December 2019
- March 2020

7.3 Based on what is agreed by the JOSOC, Officers will schedule the dates and times in calendars as appropriate.

## **8. EQUALITY OR DIVERSITY IMPLICATIONS**

8.1 There are no Equality or Diversity implications aligned to this report.

## **9. CONSULTATION**

9.1 Members were originally presented with a report in respect of the Cwm Taf Joint Overview & Scrutiny, future events, Communications and Engagement on the 7<sup>th</sup> November 2018.

## **10. FINANCIAL IMPLICATIONS**

10.1 There are no financial implications aligned to this report. The improvements seek to strengthen the engagement with the public in the Joint Committee's scrutiny process using existing resources.

## **11. LEGAL IMPLICATIONS**

11.1 There are no legal implications aligned to this report.

## **12. LINKS TO PSB'S WELL-BEING OBJECTIVES**

12.1 The recommended approach set out supports the PSB Wellbeing objectives by ensuring progress decisions and future work programmes and plans are robustly scrutinised by the Committee, the public and others with a vested interest.

12.2 The proposed approach will also support the requirements set out in the 'Statutory guidance on the Well-being of Future Generations (Wales) Act 2015' which states:

- A public body must take account of the importance of involving other persons with an interest in achieving the well-being goals and ensure those persons reflect the diversity of the population.

- Effective involvement of people and communities in decisions that affect them is at the heart of improving well-being currently and in the future.
- It is vital to factor people's needs; ensuring engagement is meaningful and effective.

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# Cwm Taf Public Services Board Joint Overview and Scrutiny Committee Work Programme Descriptors 2019/20

(The Work Programme is reviewed at each meeting and as such is subject to change) **APPENDIX A**



Date / Timing	Overarching Item	Officer / PSB Member	Scrutiny Focus
<b>Date</b> <b>27<sup>th</sup> September</b> <b>2019</b> <b>2.00-4.00pm</b>	Progress update on Public Services Board (PSB)	Professor Marcus Longley (Chair of the Cwm Taf PSB)	<b>Scrutiny and Challenge:</b> To receive the Chair of the Cwm Taf Public Service Board who will provide a verbal update on all progress made since his previous attendance to the meeting of the JOSC on Friday, 22 <sup>nd</sup> March 2019.
	Development of Joint Overview & Scrutiny Work Programme and schedule of dates for Cwm Taf JOSC meetings.	Service Director Democratic Services & Communications (RCTCBC)	<b>Scrutiny and Challenge:</b> To receive a report from the Service Director Democratic Services & Communications (RCTCBC) in respect of developing a Forward Work Programme (FPW) for the Municipal Year 2019/20, agreeing a schedule of meetings of the JOSC and identifying any further training requirements.
	Cwm Taf Wellbeing Plan Objective- Thriving Communities	Paul Mee RCTBCB Chris Hole Merthyr Tydfil CBC	<b>Scrutiny and Challenge:</b> The Lead Officer(s) for this objective will provide an update on the progress made to date in relation to this objective within 'Our Cwm Taf' Wellbeing Plan. Members will have the opportunity to monitor progress in this area and identify whether the PSB is meeting its objectives.

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## Cwm Taf Public Services Board Joint Overview and Scrutiny Committee Work Programme Descriptors 2019/20

(The Work Programme is reviewed at each meeting and as such is subject to change) **APPENDIX A**

<b>Date to be confirmed</b>  <b>December 2019</b>	Joint Overview & Scrutiny Work Programme and schedule of dates for Cwm Taf JOSC meetings.	Service Director Democratic Services & Communications (RCTCBC)	<b>Scrutiny and Challenge:</b> To receive a report from the Service Director Democratic Services & Communications (RCTCBC) in respect of the confirmed Joint Overview & Scrutiny Work Programme and schedule of dates for Cwm Taf JOSC meetings for the Municipal Year 2019/20.
	Cwm Taf Wellbeing Plan Objective- Thriving Communities	Paul Mee RCTBCB Chris Hole Merthyr Tydfil CBC	<b>Scrutiny and Challenge:</b> The Lead Officer(s) for this objective will provide further information in respect of items identified by JOSC for further consideration and within its remit of monitoring progress on the PSBs implementation of the well-being objective.
	Any updates from the Committee Chair in respect of the PSB meetings	Committee Chair – Cllr Jill Bonetto	
	Presentations/Site Meetings/Training requirements to be confirmed	Service Director Democratic Services & Communications (RCTCBC)	
<b>Date to be confirmed</b>  <b>March 2020</b>	Progress update on Public Services Board (PSB)	Professor Marcus Longley (Chair of the Cwm Taf PSB)	<b>Scrutiny and Challenge:</b> To receive the Chair of the Cwm Taf Public Service Board who will provide a verbal update on all progress made in respect of the Wellbeing Plan.
	Joint Overview & Scrutiny Draft Annual Report	Service Director Democratic Services & Communications (RCTCBC)	<b>Scrutiny and Challenge:</b> To receive the draft Joint Overview & Scrutiny Annual Report
	Any updates from the Committee Chair in respect of the PSB meetings	Committee Chair – Cllr Jill Bonetto	

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## Cwm Taf Public Services Board Joint Overview and Scrutiny Committee Work Programme Descriptors 2019/20

(The Work Programme is reviewed at each meeting and as such is subject to change) **APPENDIX A**

	Presentations/Site Meetings/Training requirements to be confirmed	Service Director Democratic Services & Communications (RCTCBC)	

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INFORMATION TO CONSIDER AS PART OF DRAFTING THE JOSCS FORWARD WORK PROGRAMME FOR 2019/20

Proposed Item(s)	Is this item within the remit of the Joint Overview & Scrutiny Committee?	Is it a public interest item?	What is the expected outcome from receiving this item?	What can be achieved?	What information should be reported to the meeting and how (e.g. Report accompanied with Power Point)	Meeting the 5 WOW's? Integration Collaboration Long term Involvement Prevention

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## CWM TAF PUBLIC SERVICES BOARD JOINT OVERVIEW & SCRUTINY COMMITTEE



27<sup>TH</sup> SEPTEMBER 2019

### CWM TAF PUBLIC SERVICES BOARD JOINT OVERVIEW & SCRUTINY COMMITTEE

#### DEVELOPING COMMUNITY ZONES IN CWM TAF

**Author(s);** Paul Mee, Director Public Health, Protection & Community Services, Rhondda Cynon Taf County Borough Council  
Chris Hole, Head of Community Wellbeing & Prevention, Merthyr Tydfil County Borough Council  
Wendy Edwards, Service Director, Community Services, Rhondda Cynon Taf County Borough Council

#### 1. PURPOSE OF THE REPORT

- 1.1 The purpose of this report is to provide members of the Joint Overview & Scrutiny Committee with a progress report on the implementation of the delivery plan for objective 1 of the Cwm Taf Well-Being Plan.

#### 2. RECOMMENDATIONS

It is recommended that Members:

- Scrutinise the progress that has been made with the delivery of the action plan, and
- Consider if there are any matters arising from the report that Members would wish to give further scrutiny, and
- Consider holding future meetings of the committee at each of the Community Hubs.

#### 3. REASON FOR RECOMMENDATIONS

- 3.1 To provide members of the Joint Overview and Scrutiny Committee with the opportunity to examine the progress with the delivery of one of the objectives of the Cwm Taf Wellbeing Plan and identify any other matters that Members may wish to further consider in the future.

#### 4. BACKGROUND

##### Cwm Taf Public Services Board – Cwm Taf Well-being Plan 2018-2023

- 4.2 The Well-being of Future Generations (Wales) Act 2015 is about improving the social, economic, environmental and cultural well-being of Wales. The Act places a well-being duty on public bodies that they must carry out sustainable

development, including publishing well-being objectives and taking all reasonable steps to meet those.

- 4.3 Following completion of its Well-being assessment, the Cwm Taf Public Services Board (PSB) set the following three objectives:
- To promote safe, confident, strong and thriving communities improving the well-being of residents and visitors and building on our community assets.
  - To help people live long and healthy lives and overcome any challenges.
  - To grow a strong local economy with sustainable transport that attracts people to live, work and play in Cwm Taf.
- 4.3 In addition, the PSB identified that across these objectives it will need to work differently to tackle loneliness and social isolation. In the short term (1-2 years), the PSB proposed to develop Community Zones as an area or place based approach focussing support to improve outcomes for our areas with the greatest challenges.
- 4.4 In determining where the Community Zone should be located, consideration was given to the population size, natural boundaries and town centres, identifiable communities, alignment with school catchment areas, existing community support such as Flying Start and availability of public transport. Two Communities were identified as pilot areas for this approach: The Gurnos and the Rhondda Fach.
- 4.5 Each Community Zone will have a Community Hub. Community Hubs provide a range of services provided by the public and voluntary sector in one or a number of closely located buildings in priority neighbourhoods. These may include services such as a library or community cafe that encourage access and establishes the Hub's status as a valuable community asset. Each Hub will include flexible community rooms that can be used by community groups or partners. The Hub will also provide employment support through the Communities for Work programmes.
- 4.6 Bringing services together will provide a better public service offer and create economies of scale in terms of staffing and building costs. Making better, more cost effective use of our community assets and reinvesting resources in new or retrofitted, fit for purpose buildings will enable services to be sustainable in the longer term. The Hub will, as a minimum, provide information and advice on site to the public and facilitate provision across the wider network of Community Spokes/Satellites within the Neighbourhood Network.
- 4.7 The Spokes/Satellites within the Neighbourhood Network will encompass the wide range of facilities, services, and groups run by public or third sector organisations all locally based in the designated catchment area. The Hub and the associated Spokes/Satellites are intended to work as a network and by working in a more collaborative way, enable the public to navigate all the relevant support available to them in their local area. These facilities will support a preventative approach that enables individuals and families to access support as early as possible to prevent problems from escalating.

## **Expected Outcomes**

4.8 This approach is expected to deliver the following outcomes:

- Better public services that are joined up, cost effective and accessible.
- A community in which people's physical and mental well-being is maximised.
- A community that is well connected.
- A community that enables people to fulfil their potential no matter what their background or circumstances.
- A community that promotes and protects its culture and heritage.

## **Objectives**

4.9 This approach will develop an infrastructure to support:

- A single point of contact within communities to access good quality information, advice and assistance.
- A platform to develop community capacity and volunteering.
- Encouragement for older people to stay active and connected to delay or prevent them needing statutory services.
- Opportunities for people to improve their mental health, well-being and confidence.
- Opportunities for people to improve or maintain their physical health.
- Opportunities for parents and families to improve their relationships and parenting skills.
- Opportunities for vulnerable people to seek support and be signposted to other services as appropriate.
- Opportunities for people to learn and develop skills in support of employment.
- Provide flexible community space for people to meet, share interest and socialise, thereby tackling loneliness and social isolation.

## **5 PROGRESS IN YEAR 1**

5.1 A detailed update of progress against the delivery plan is attached at Appendix I for information. The year 2 delivery plan is currently being finalised. Some of the key achievement in each Community Zone are summarised as follows:

### **The Rhondda Fach – Yr Hwb**

6.7 Yr Hwb at Ferndale opened in July 2019 and is led by an anchor organisation, Fern Partnership. It will deliver on the Council's commitments to the Welsh Government Children First Initiative with a focus on the Rhondda Fach 'Community Zone' and the PSB approach to developing "an integrated place based approach to building communities that prevents and mitigates the effects of Adverse Childhood Experiences and breaks the intergenerational cycle of adversity".

- 6.8 Fern Partnership is responsible for childcare provision and for the development of the wider Neighbourhood Network that will ensure the community of the Rhondda Fach is fully involved in the development of services at the hub. Ferndale library has been relocated to the hub building and the Council's employment programmes and learning provision can also be accessed there alongside a rapidly developing range of activities, advice and support for all ages.
- 6.9 This is an innovative approach where the Council is co-locating its services in partnership with a third sector anchor organisation. It is anticipated that this will be a more cost effective and sustainable model. Fern Partnership have sought external funding to support the development of the Hub alongside a match funding contribution from the Council.
- 6.10 Key achievements in the first few months include:
- **Little Ferns** – registered 79 children since opening. Feedback from parents continues to be positive with particular reference to developing children's independence skills. Natural Resources Wales funding allowed the children to purchase gardening resources to find out about flowers and vegetables.
  - **Library Services** – reported positive developments being based in a shared Hwb space. There has been a 41% increase in visitor numbers compared to the same period in 2019. They have 10 registered new Bookstart borrowers that focuses on enjoying books with your child due to parents/grandparents calling into the library when collecting their child. There has been an increase in adult and children memberships. The ICT Suite and meeting room are proving positive assets for the local communities. Staff have commented on how partnership work between the teams have enabled staff to signpost community members to services/support and information.
  - **Community Coordinator** – appointed to support Neighbourhood Network.
  - **Sensory Room** - now complete and open for community/organisation booking.
  - **Primary CAMHS** - from 9<sup>th</sup> September, CAMHS have started offering support for anxiety, low mood, self-harm (no suicide ideation) via GP referrals and will have an ongoing presence in the Hwb.
  - **Adult Learning** – classes confirmed to start in September (Play work, Food Hygiene, Essential Skills, Welsh, MECC, and Digital Literacy).
  - **Dragons Savers Credit Union** – volunteers have shown an interest in supporting the Credit Union
  - **Family Information Service** - to host drop-in information sessions.
  - **Lullaby Project** – music and song writing project for expectant mothers and parents of pre-school children.
  - **Community Gardening Project** – on going project with 8 active members who meet on a weekly basis.
  - **Volunteers** – 16 volunteers recruited to support the function of the Hwb – Little Ferns, Storytelling, Garden Project, Credit Union and Marketing.
  - There has been a positive impact on **the wider neighbourhood network** through the facilitation by the Community Coordinator of activities outside of the Hwb. For example, the Schools Butterfly Project supported from NRW

funding with two local schools - Llyn y Forwyn and Darran Park; drop-in sessions at the Dementia Café at Seion Chapel, and referrals made to courses and support available at other local facilities.

## **The Gurnos**

- 6.11 Calon Las in the Gurnos officially opened on the 12<sup>th</sup> of September 2019 however the facility has been operational throughout 2019 and the latter part of 2018. The facility is owned by Merthyr Valleys Homes who are the anchor organisation for the facility however there is a tripartite approach between MVH, MTCBC and the third sector organisations.
- 6.12 Linked to the community hub in the Gurnos is the new Flying start facility 'Gurnos Community Centre' which is managed by MTCBC and the old health clinic which is set to become a creative Arts and media centre which is managed by the 3G's Development Trust. The 3G's have been instrumental in taking forward early involvement with the community and this has continued with additional 3<sup>rd</sup> sector support through VAMT
- 6.13 Through the agreed approach, led by MTCBC, the facility currently supports the co-location of the following services: Tenants Support(MVH) Health Visitors, Parenting Teams, Youth Support, Family Support (TAF), Employment services (C4W and C4W+), Department Work and Pensions, and a dedicated floor to a Youth Club 'Forsythia'. In January 2020 it is scheduled that the Community Police team will also be located into the facility.
- 6.14 The facility provides a range of drop in and outreach services to the community in addition to the above the facility enables the community to access a range of services locally including: CAB, Smoking Cessation, Careers Wales, Parent Network, Adult Community Learning Skills Clubs, Re Connect 50+, Llamau, Animal Welfare and Protection organisations.
- 6.15 Key Achievements during the initial phase of the project have been outlined below however a notable success has also been the engagement levels now being recorded in the hub, where circa 500 individuals per month are accessing services or information on other services they require.
- **Information and Advice:** Established access to an Information and advice service within the facility 5 days per week in partnership with the third sector. This has also now engaged some of the services housed in the facility to adopt an integrated approach to information delivery by allocating staff time to develop a more sustainable model.
  - **Community Development:** Initial work through the third sector enabled an understanding of services across the community and the building of the embryonic stages of the neighbourhood network. This has been recognised as an area for further focus and a new contract has been awarded to further develop the communities involvement and assist in developing sustainable community groups through a community development model of empowering

and enabling the community. This work has also led to the submission of two further funding bids by the third sector to continue identified programmes

- **Securing Community Resources:** An ICF grant of £40,000 for the facility was approved and this enabled the refurbishment of the Information and Advice area on the ground floor and the refurbishment of dedicated space for the Community. Access to this space will be available for use and currently does not incur additional charges and is supporting a number of community groups e.g. osteoporosis support group and reconnect 50+, PHAB club.
- **Environmental Initiative:** In partnership with Natural Resources Wales, a local third sector group 'Men Only' and MTCBC instigated a consultation with the community on open spaces. This identified environmental changes to residential area through planting schemes and brought play opportunities closer to the community. This initiative met a number of agendas and was funded through Natural Resources Wales (15k).
- **Dementia support** group has been established and currently training is being offered across the hub partners
- **Additional Funding:** The Community hub and partners have secured 2 significant funding allocations from 21<sup>st</sup> Century Schools, to develop a Coffee Shop as part of the wider offer to the community – to support the learning environment and family support services available. Also secured is the funding to further renovate and complete the Creative Arts and Media Centre which will provide pupils and the community with learning opportunities for careers in the media including the potential establishing of a local radio station for the area. The total allocation secured is £639,817.

## **6 NEXT STEPS**

- 6.1 The second year delivery plan is currently being finalised with partners. It is anticipated that this will focus on consolidating the good progress that has been made with the development of the two Community Hubs and the creation of the Neighbourhood Networks.
- 6.2 Much of the focus of activity in year 1 was on creating each Community Hub and establishing the Neighbourhood Networks. Now these are in place there is a need to focus attention on maximising the benefit of the approach and opportunities for integrated service delivery with partners. In addition, the neighbourhood networks need to establish a new way of working with the communities which sees local residents actively engaged in decisions around the services they need and being involved in their communities.

## **7 AREAS FOR DEVELOPMENT AND CONSIDERATION BY MEMBERS**

- 7.1 Members of the Committee may wish to consider the following issues when scrutinising the progress with this objective:



- 7.2 **Sustainability** – a key risk to the long term future of these facilities is the dependence on external grant funding and the ability to generate revenue through income. Members may wish to consider how we ensure the long term viability of this approach.
- 7.3 **Integration** – the development of this approach will support all of the well-being objectives identified within the Well Being Plan. Members may wish to consider how this approach is integrated with the other well-being objectives.
- 7.4 **Partnership** – the development of each Community Hub and Zone has been led by the respective Councils in partnership with the third sector. Now that the facilities and infrastructure are in place there is a need to maximise the potential benefits of a “one public service” approach. Members may wish to consider what other public services may be able to contribute to the further development of this approach.
- 7.4 **Evaluation** – Data Cymru have been supporting the PSB to develop an evaluation framework for the Well-being Plan. Some progress has been made in regard to this objective but this has yet to be finalised and is necessary to determine the outcomes achieved. Members may wish to consider how we measure the impact and outcomes of this approach.
- 7.5 Members may wish to consider holding future meetings of this committee at the two Community Hubs as this would enable Members to view the facilities and meet with partner organisations working from the Hubs.

## 8. **EQUALITY OR DIVERSITY IMPLICATIONS**

- 8.1 There are no equality or diversity implications arising from this report.

## 9. **CONSULTATION**

- 9.1 In developing its proposals for Community Zones, the Cwm Taf PSB undertook two community engagement events in November 2017. One of these was held at Tylorstown Sports Centre, the other at The Gurnos. The event in Tylorstown was attended by approximately 60 local residents and the event in The Gurnos by approximately 30 local residents.
- 9.2 Each event took the format of a facilitated workshop where residents were asked what was good about their community, what they would change if they could and how they would like to be involved in deciding what happens in their community. The feedback from the event identified that the greatest strength was undoubtedly the community spirit and how people supported each other. Many residents highlighted the perceived loss of local services and amenities as a key thing they would change.
- 9.3 Those in attendance expressed an interest in being involved in local decisions but would welcome a different approach that kept them engaged rather than what was perceived to be a series of consultations with little or no follow up. Many people provided their contact details.

- 9.4 In relation to the development of Yr Hwb in Ferndale a four week focussed consultation was undertaken from the 19<sup>th</sup> February to 19<sup>th</sup> March 2018. The consultation used a range of methods including a questionnaire, four drop-in engagement events, an email to all 1344 library users and promotion through the Older Persons Advisory Group. The proposal received overwhelming support from the respondents.
- 9.5 Community Matters events have been held focussing on getting the community connected and to start identifying the skills and experience of local residents; while a series of informal events have been on-going advertised via posters at local shops, social media and the Our Cwm Taf website.
- 9.6 There are regular Neighbourhood Network Steering Group meetings held, led by the Fern partnership as the anchor organisation. The key theme at present is communication – how best to share activity in the Rhondda Fach and the plans for local events going forward.
- 9.7 Within the Gurnos there has been a series of community consultations branded our Gurnos matters’ which have directed the work of partners including the renaming of the facility and the priorities associated with the key achievements. The latest of which is the community reviewing and advising on the development of the Coffee Shop facility. This involvement is underpinned by the communities’ role on the local implementation group where community members are represented equally in number to members of local organisations e.g. public sector bodies.

## 10. **FINANCIAL IMPLICATIONS**

- 10.1 The development of Yr Hwb in Ferndale required the major redevelopment of a former infant school owned by the Council. The building has been leased to Fern Partnership as the third sector anchor organisation and this has enabled them to access significant external funding that otherwise would not have been available to the Council. In addition to the building, the council has made a capital contribution of approximately £300k. This was used as a match funding contribution and has enabled additional funding from a number of sources:
- Pen Y Cymoedd Windfarm (both capital and revenue)
  - Welsh Government Communities Facilities Programme
  - WCVS
  - Integrated Care Fund (ICF)
  - MALD (for the library only)
- 10.2 In total, the capital scheme cost nearly £800k.
- 10.3 The facility in the Gurnos was previously a Communities First facility and reverted to its owner Merthyr Valleys Homes when the Communities First programme ceased. Through its exit strategy MTCBC committed to supporting this pilot programme and ensured the use of the Legacy funding pump primed this approach. Due to this partnership and the vision shared across partners MVH have invested significantly in the facility to bring the facility up to the

required standards and this has been complimented by the investment made from the identified sources below

- Integrated Care Fund
- 21<sup>st</sup> century Schools
- Flying Start Capital funding
- Children First pioneer funding

## 11. **LEGAL IMPLICATIONS**

11.1 There are no legal implications arising from this report.

## 12. **LINKS TO PSB'S WELL-BEING OBJECTIVES**

12.1 This proposal is consistent with the sustainable approach promoted by the Well-being of Future Generations (Wales) Act through the five ways of working:

- Long-term – each community zone will seek to achieve long term sustainable change in their community.
- Prevention – this approach is a key element of the PSB and both Councils' increased emphasis on early intervention and prevention.
- Integration – this proposal contributes to a range of strategic priorities in an integrated and coherent approach.
- Collaboration – intrinsic to this approach is collaboration with other public services and the third sector.
- Involvement – communities will be involved through a different approach to engagement and co-production.

12.2 This proposal makes a direct contribution to the seven national well-being goals, in particular a Prosperous Wales, a Resilient Wales, a Healthier Wales and a Wales of Cohesive Communities.

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